

Customer Connect!

Are you interested starting a career instead of a job?

Are you ready to make a commitment?

If so, you could be eligible for Customer Connect, the customer service training program!

Eligibility Criteria:

- Applicants must have High School Diploma or GED
- Must be unemployed or underemployed
- Must be prepared to commit to 6 months of training
- Must possess the aptitude and ability to successfully complete training
- Must pass drug screening and background checks.
- Applicants with misdemeanors will be considered on a case-by-case basis. The program is not open to individuals with felony convictions.

Name: _____ Date: _____

Street address: _____

City: _____ State: _____ Zip code: _____

Phone numbers: _____

E-mail address: _____ Age: _____

Where did you hear about **Customer Connect**? (If referred by friend or family, where did they hear about it?)

Newspaper General Assistance office Radio Employment First office TV station
 Workforce Development Health and Human Services Other: _____

Do you have a high school diploma or GED? Yes No

Can you commit to attending classes, all day, Monday through Friday, for six months? Yes No

Have you ever been convicted of a felony? Yes No (this program is not open to individuals with felonies)

Have you ever been convicted of a misdemeanor, other than a minor traffic violation? Yes No

If you have been convicted, please explain the conviction with dates: _____

Are you interested in working at a customer call center? Yes No

For more information, mail or fax to:

**Customer Connect
Goodwill Industries
4805 N 72nd St.
Omaha, NE 68134**

**Fax (402) 341.3061
Phone: (402) 231-1903**

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